



Quality Policy

Carten Controls is committed to providing the highest quality products, service and support for our clients that meets customer expectations. Achieving complete customer satisfaction is central to our business philosophy and this is reflected through our actions, relationships, processes and operations.

Our strategy values our customers and aims to provide the highest quality products that delivers client requirements. We work in partnership with our customers to understand their requirements which drives innovation, engineering and the implementation of various quality improvements in the organisation. Together we will work assiduously to develop and maintain a competent, skilful and committed workforce which delivers the company's quality values.

Carten's commitment to our customers and quality is demonstrated through our ongoing membership and compliance to the IS EN ISO9001:2008 QMS programme and by the implementation of continuous improvement initiatives throughout the company.

Carten Controls' quality epitomises these concepts and serves as guidance on how the company will achieve our stated goals.

Mission Statement

Our mission is to strengthen our position as the global leader of ultra-high purity valves capable of providing customer solutions in the high-technology industries. We endeavour to consistently achieve customer satisfaction by providing the highest quality products through continuous innovation of our products and processes, and by achieving manufacturing and quality excellence in our operations.

Our customer-focused approach drives responsiveness, flexibility and innovation in our company which delivers Engineer-to-Order valve and flow solutions that provides superior value and competitiveness for our customers.

We are committed to meeting customer requirements through product and process innovations, exceptional service, reliable and dependable valve products and by delivering superior quality and responsiveness through a commitment to continuous improvement in all our business activities.

Signed:

Seamus Sweeney
General Manager
Carten Controls Ltd.

